



# TOURISM, ICT & COMMUNITY DEVELOPMENT: GLOBAL PERSPECTIVES, LOCAL APPROACHES

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UNEP COAST Project Workshop Watamu, Kenya, April 27-29 2013

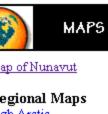
#### **KEY THEMES**

- National and regional branding, marketing and development (top-down) <u>must</u> be supported by local content (bottom-up)
- Interactive tourists <u>require</u> interactive communities WILL STRUGGLE TO INCREASE YIELD WITHOUT THIS
- Local stories & knowledge enhance 'sense of place', competitiveness <u>and</u> yield
- ICT can help create more sustainable tourism outcomes – but must be integrated into broader strategy.
- Business can enhance profit through closer interaction with surrounding community – the profit motive meshes with CED.

### Cases

- 1. The Inuit of Baffin Island, Nunavut
- 2. Eua, Tonga
- 3. Niue
- 4. Tuvalu
- 5. East Cape, NZ
- 6. Western Southland, NZ

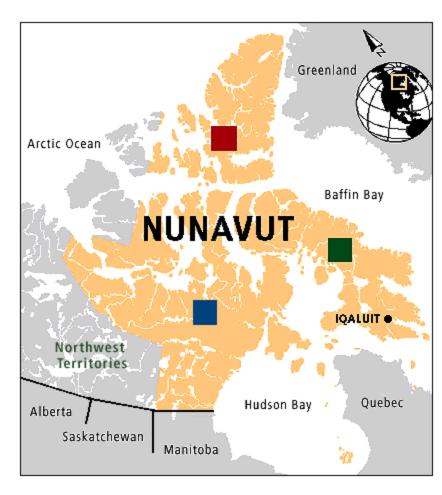




gh Arctic ffin Island ctic Coast/Hudson <u>ıy West Coast</u>

reet Maps <u>nkin Inlet</u> iker Lake mbridge Bay ngnirtung aluit <u>pe Dorset</u>

#### **Map of Nunavut**







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#### **BAFFIN CONTEXT**

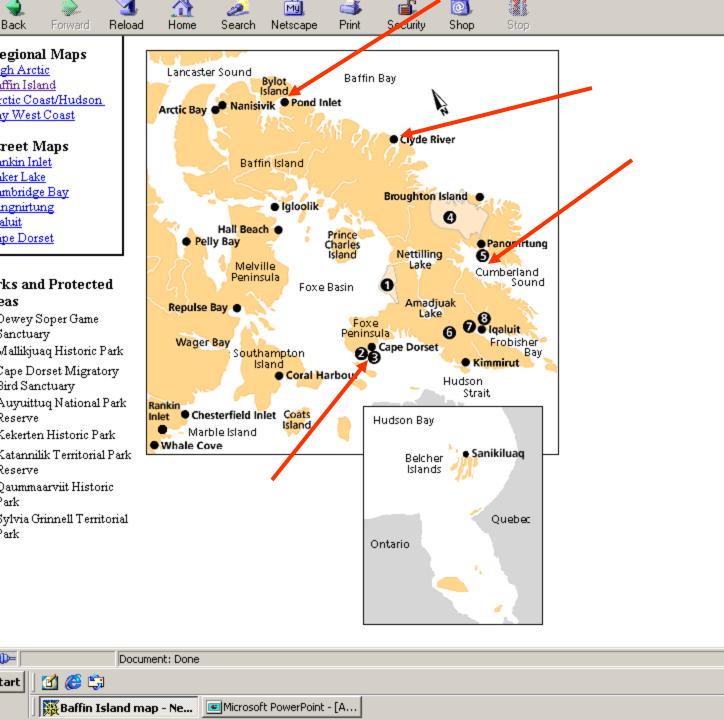
History of natural resource extraction & 'boombust'

Nomadic hunting >>> village economy

Increasing role of government

Nunavut settlement

Natural resource extraction in decline and a growing focus on ecotourism



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#### Nunavut's Landscape: A Portrait of Naked Beauty

Unadorned by trees, Nunavut's snow-and-ice landscapes are breathtaking visions of minimalism

Photos by Lyn Hancock and Andrew McCoy Text by Lyn Hancock

Huge pans of ice, or floes, linger long into summer on arctic waters. providing breathtaking mosaics for airborne passers-by

Photo by Lyn Hancock (Copyright

According to the cliché, beauty is in the eye of the beholder. Nothing could be more true when it comes to the landscapes of Nunavut. Mention this place to most southerners and they respond with these types of questions: "Isn't it cold and dark? Isn't it covered with snow and ice? There's nothing up there, is there?"

And yet a famous Japanese actor who once drove a snowmobile to the North Pole thought it a wonderland. "Nothing," she said, "ice, snow, cold, nothing else -- can be very,

pretty in the conventional sense. You'll find no landscaped

very attractive."

Arctic beauty, I admit, is not andona no maniaurad larrona



Winter in Nunavut. Looking south toward the mouth of Panenirtune

Relics of the Ice Age: boulders deposited on the tundra by glacial









Nanua - the Inuktitut word for polar bear - looks cuddly, but looks can be deceiving. Visitors travelling on the land in Nunavut are urged to bring along an armed travel guide to act as a bear monitor for them

Wild Thing

Herds of caribou, pods of whales, families of polar bears, flocks of murres: Nunavut is just teeming with wildlife. Think you'll see them all in one trip? Not likely

Photos by Paul Nicklen Text by Mike Vlessides

(Copyright Warning)



Ringed seals are the favored snack of the world's largest land comivore the notor Setting: A river bank on the edge of the arctic coast community of Kugluktuk, in Nunavut's Kitikmeot region.

Scene: A visitor gazes over the mighty Coppermine River, contemplating the wild creatures he has come to see.

Dialogue: "Where the hell," I say to myself, "are all the animals?"



#### **Tourist Characteristics**

- 50% HI > \$60,000, 25% >100,000
- 65% university graduates
- Ontario, N.E. USA, Quebec

#### **Key Motivation to Travel (top 5)**

- 1. Environment and scenery
- 2. Wilderness
- 3. Hiking/camping
- 4. Inuit people & culture (p-2nd)
- 5. Wildlife
- Satisfied: friendliness, attractions, quality of arts & crafts
- Dissatisfied: cost of accommodation and food, availability of cultural interaction and a & c.

#### **Economic Issues**

#### **INUIT ATTITUDES**

Response (%)	1	2	3	4
General Support	92	98	95	85
<b>Economic Benefits</b>	93	88	63	

<sup>1.</sup> Clyde 2. Pond Inlet 3. Cape Dorset 4. Pangnirtung

#### **Cultural Issues**

# INUIT ATTITUDES (% of adult residents surveyed)

Response	1	2	3	
Cultural Benefits	72	38	7	
<b>Perceived Costs</b>	<b>29</b>	<b>37</b>	<b>39</b>	

<sup>1.</sup> Clyde River 2. Pond Inlet 3. Cape Dorset

- Q. What should tourists see/learn about?
- **Inuit culture/Land wildlife/ visit & meet**Inuit
- want tourists who will accept local norms.
- some concern over tourism's potential I mpact on hunting practices (dogs!)

#### **NUNAVUT AND TOURISM**

- limited monetary benefit and few links to food/A&C
- lack of opportunities for cross cultural understanding
- tourists don't know enough before they arrive (packages best) causing some tensions around hunting
- greater control needed

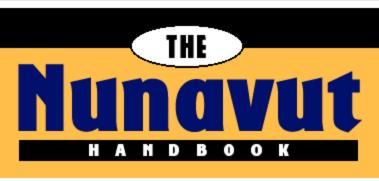




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Planning Ahead Getting Around Destinations Activities The People

The Territory Land & Wildlife Art & Music







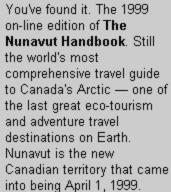






"Do you know the desire to see new land? Do you know the desire to see new people?"

The great shaman and leader of the Qitdlarssuaq Inuit Migration, Qillaq–1858





Discover the Inuit, the indigenous people who for countless years have called Nunavut home. Explore Nunavut's diverse and unique wildlife, its national and territorial parks, and much more.



nunavut@om

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# Pangnirtung:

#### A Community Snapshot

Hunting seals, camping on the land, playing at 3 a.m. under the summer sun: a few days in a Nunavut community prove that the rhythm of life here is shaped by the land.

Photos by Andrew McCoy and Jeanne L. Pattison Text by Andrew McCoy

Boats fill the water once winter relinquishes its frozen grip

Photo by Andrew McCoy (Copyright

The plane begins its descent, and I try to reassure myself the mountains in front of me are scenery, not obstacles. Dwarfing both the aircraft and the town site below, it makes me realize how small I really am. That uncomfortable feeling resurfaces a few minutes later, when it appears the pilot is about to land on one of Pangnirtung's few straight streets. Dirt roadway turns to gravel runway at the last second, though, and we touch down















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#### Art Keeps Us Alive

In Nunavut as in other aboriginal societies, art sustains culture. That basic need to communicate the connection to the land surfaces again when Nunavumiut share their world with others

Photos and text by Lyn Hancock (Copyright warning)

Martina Kaniak and family with Lyn Hancock at the Cambridge Bay airport (Copyright warning)

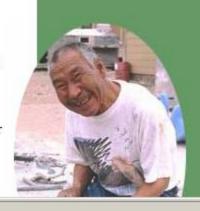


Two residents of Coral Harbour enjoy a laugh over beluga maktaag -the whale's tasty

On the map, Nunavut seems a vast, empty space. It may be one-fifth the size of Canada, but Nunavut's 25,000 or so people give the territory the feel of a small town

It's the kind of place where you are likely to know at least somebody in any airport or on any street. It's the kind of place where you meet somebody once and 10 years later they still remember your name.

I first met Martina Kaniak at her family camp in Bathurst Inlet when she was a little girl. We spent several afternoons in the tant alarma Warra tha Mar and



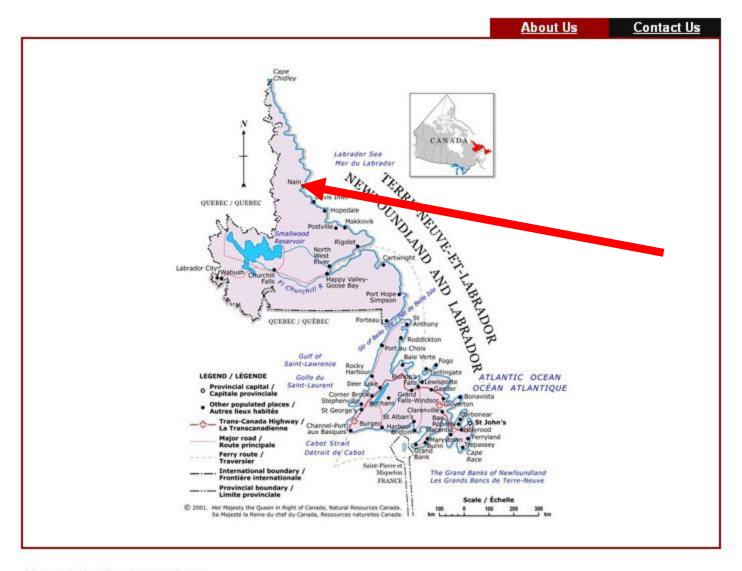
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#### More Information

- Capital St. John's
- Motto Quaetrite Prime Regnum Dei (Seek ye first the Kingdom of God)
- . Flower Pitcher Plant
- Entered Confederation 31 March 1949



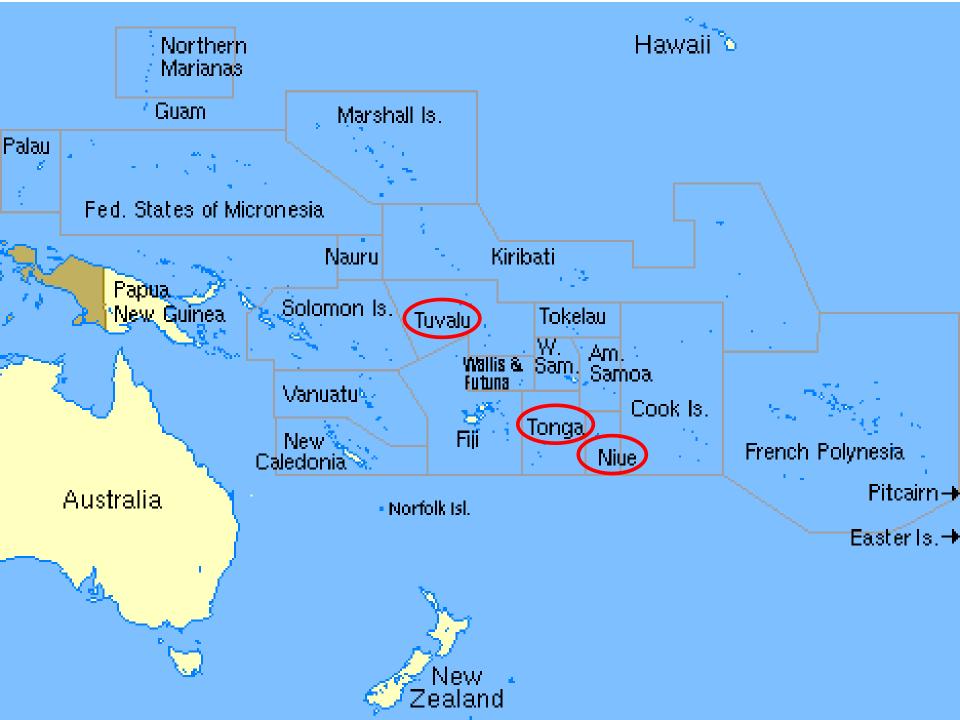






#### Nunavut tourism

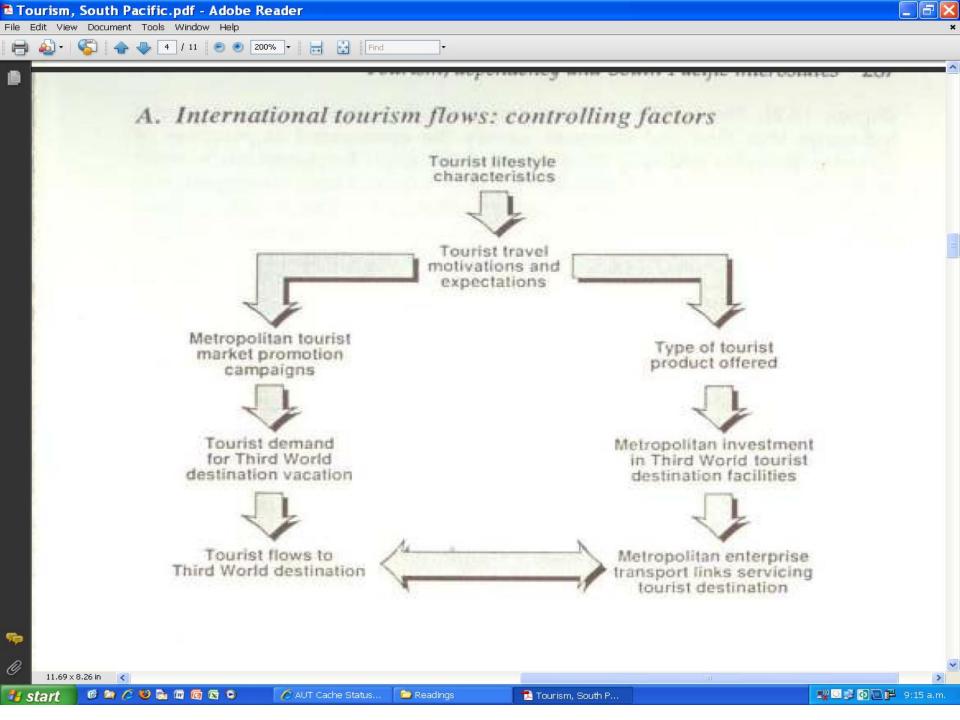
- Has grown and been sustained to become a significant part of the local economy
- Has been a tool to help maintain cultural heritage and encourage the development of 'country food'
- Has led to improved levels of cooperation within/between community
- Significant increase in yield and community engagement
- Growing skills transfer tourism build awareness of technology

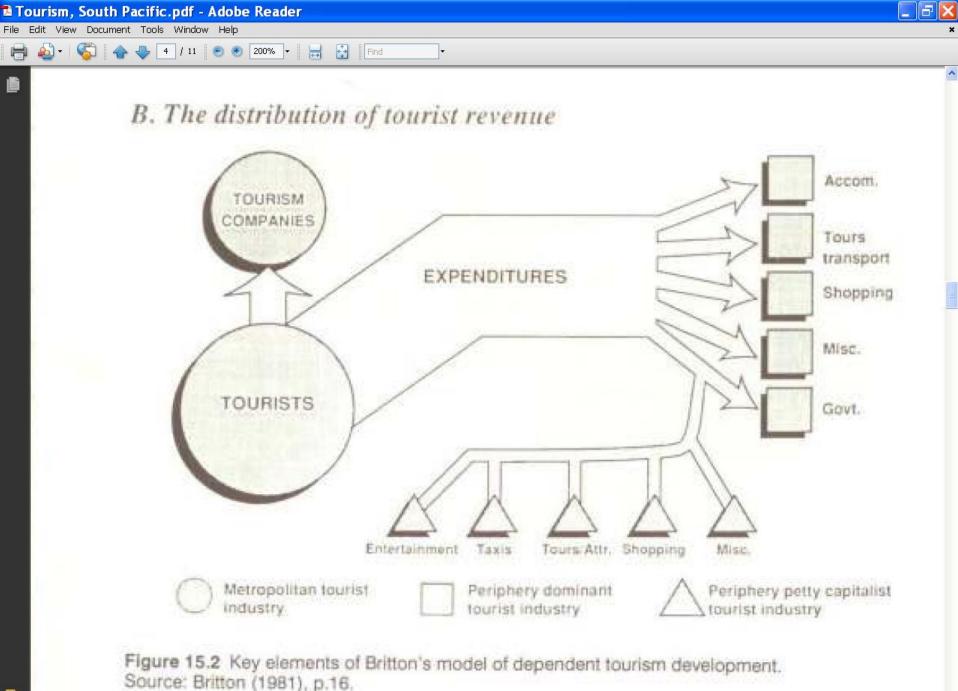


## Key themes

- The global local nexus of tourism marketing and development in Pacific SIDS 'dependency'
- ICT and tourism linkages food, culture, everyday life (Tonga)
- ICT and tourism research/decision support towards low cost barometers that encourage industry collaboration (Niue)
- ICT, climate change and tourism a way forward? (Tuvalu)
- The digital divide.....









Key areas for economic linkage:

Local food (supply, cuisine, experience)

Local handicrafts (supply, purchase, experience)

Local cultural experiences (village feasts, dancing, everyday life)

**'PRO-POOR' TOURISM'??** 

# "Your everyday life is the visitor experience"

#### **FOOD & TOURISM**

	Current Linkage	Consistency	Quality	Range	Potential
Tongatapu	6	6	8	7	High
Vava'u	5	5	8	5	Medium
Ha'apai	3	3	6	3	Low
<b>'Eua</b>	5	3	7	3	Medium

Cuisine – local food for tourist tastes – 3
Participation/viewing of food preparation – 3

#### Food: Issues and Constraints

- access to fish stocks
- range and seasonality of produce (fruit & vege)
- grower focus (big vs small, export vs. local)
- local needs (pigs)
- cross-sectoral communication
- cuisine & taste
- tourist awareness and marketing

# A way forward?

- 'Back yard' farming, small networked growers
- Links to youth and women
- Improved understanding between sectors
- Food and sense of place
- Organics
- Souvenirs
- Cuisine adding value



#### Me'a Kai pawpaw cover.pdf - Adobe Reader

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Benefits to the Industry

local cuisine culture

cooking classes based on

"cooking from the heart"

· Contributes to sustainable

 Positive relationship with local community
 Provides educational opportunities for

· Exciting menus and

Lower food costs

Better food quality

· Staff buy-in: they are

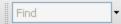
· Eco style marketing

opportunities

tourism

hosptiality

students







#### The Cook Book

Me'a Kai - The Food and Flavours of the South Pacific Refined yet authentic local recipes using locally grown ingredients

# The Hotels Chefs in the hotel restaurants use the cookbook to shape their menus Hotel has structured supply arrangements with local farmers

#### Benefits to the Guests

- Experience local culture with authentic local dishes
- Dishes made with fresher, locally grown products are more nutritious
- Fijian cooking lessons with local women's groups – new and exciting guest experience

- Supply arrangements with hotels means farmers are growing for an existing sale
- Rural financial stability and prosperity on a micro (village) level
- Empowering micro-business systems, utilizing existing capacities and growing capability



## **CULTURAL EXPERIENCE**

	Current Linkage	Resource	Availabilty	Interact (Village life)	Potential
Tongatapu	4	7	5	3	High
Vava'u	4	7	5	4	High
Ha'apai	3	8	3	4	High
<b>'</b> Eua	7	9	7	7	High

# Cultural Experience: Issues and Constraints

- range and type of experiences (staged vs. Authentic, 'Polynesian' vs Tongan)
- access to experiences
- coordination of experiences
- community awareness
- tourist awareness and marketing
- broader environmental factors

# A way forward?

- New ideas/traditional skills development
- Building tour guide capacity & experience
- Stories and communication of culture youth ambassadors
- Everyday life as visitor experience
- Visitor awareness and marketing
- 'Whats on' in Tongatapu, Vava'u, Ha'apai
- 'Slow tourism' (bikes...)

## BEFORE THE VISITOR ARRIVES

- The internet dominates visitor decision making
- Agents and wholesalers are less important
- Pre-planning is vital multi island stops necessitate prior organisation







#### **EXPERIENCE TONGA**

Located in the very heart of the South Pacific, Tonga is one of the most scenic and unspoiled of the Pacific Island nations. Whether you're a new or returning visitor, our five unique island groups offer distinct experiences that will entice any traveler. We warmly invite you to explore our islands and discover your ideal travel experience.

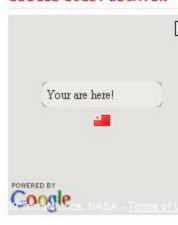
# SEE AN AMAZING VIDEO From the people to swimming with humpback whales, Learn all about Tongan Culture and many more Learn more about The Friendly Islands

watch the amazing video of

#### About Tonga

About Tonga Our Culture The History Geography

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#### WHERE TO STAY

Tonga offers a wide variety of accommodation types to suit all budget and preferences. From backgackers.



to serviced apartments, hotels guesthouses and resorts - Tonga has something to suit any budget and taste. Browse our accommodation database by islands now!

#### Accommodation by Islands

- :: Tongatapu Island
- :: Vava'u Island
- :: Ha'apai Island
- :: 'Eua Island
- :: Niua Island

## Explore the Islands

Tongatapu Vava'u Ha'apai 'Eua Niua

#### Quick Find

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#### HEADLINES

Air Pacifics' new service between Tonga and Honolulu Miss Tonga compete for Miss South Pacific title Tonga Celebrates the Coronation of HM King George Tupou V Kingdom Promoted to American Market

Renewed web site goes live Miss South Pacific 2007

#### CURRENT WEATHER FORECAST

Temperature: Forecast: Humidity: % Wind:

#### THINGS TO DO

A relaxing holiday lying on a beautiful beach, a thrilling fishing trip, an exhilirating dive trip or one of any number of wonderful island experiences - Tonga has it all...

#### Activities

- :: Diving
- :: Fishing
- :: Sailing
- :: Whale Watching
- :: Surfine
- :: Trekking & Camping
- :: Adventure Sports
- :: Kayaking & Outrigger Canoeing
- :: Events

#### GETTING AROUND

There are 176 islands in the Kingdom of Tonga and to se them all you need lots of time and your own boat. Tunga'e demostic airlines, are keeping the Kingdom's main Islands of Tongatapu, Vava'u and Ha'apai connected...

#### **Getting Around**

- :: Getting to Tonga
- :: Rental Cars & Transportation
- :: Tours & Guides
- :: Boats & Ferries
- :: Domestic Airline
- :: Tour Operators/Travel Agents
- :: Visa

Click here for a timetable of cruise vessels to arrive in Tonga, 2009















#### **OUR WHALES**

#### CULTURE

#### TONGA'S CULTURE & PEOPLE

More than its natural history or its socio-economics, Tonga is about its people and its traditional culture. Tongans are welcoming, relaxed, and generally happy.

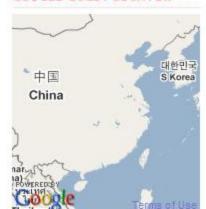
Minor things like delays or noise tend not to cause any stress. Tongans enjoy the beach, collecting from the sea, singing, and dancing. Any occasion, big or small, can become a good reason for getting together to celebrate with friends and family.



#### **About Tonga**

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## village

The Resort borders a fishing village where

guests are welcomed to experience the traditional culture and way of life of the friendly villagers - kava parties, and many aspects of the relaxed 'fakatonga', the Tongan way. In the village, visitors can find two churches (Sunday singing is a must), a school, and a plantation. There are 8 acres of tropical garden and coconut palms providing privacy and walk opportunities. A Paradise for Watersports: Scuba Diving, Windsurfing, Snorkelling, Game Fishing, Kayaks, Surfing. The cuisine is the result of various cultures that reached the Polynesian islands; freshness and local flavour prevails. (Fish caught daily by the Villagers) Prices: Western Standard Fale: Single/Double T\$330 Triple: T\$380 Quad T\$430 Eastern Fale (Budget): Single/Double T\$250 Triple: T\$320 Quad T\$360 Western Superior: Single/Double T\$350 Tax 15% included and Rates current to 31/3/2010 Address: PO Box 668 Nuku'alofa Kingdom of Tonga Phone: +676 24923 or Tel/Fax +676 21254 Email: royalsun@kalianet.to Website: www.royalsunset.biz Credit Cards: Visa/Mastercard/Amex/Diners Transfers: Yes – 30 minutes boat ride from Nuku'alofa Wharf by admin |

Visa/Mastercard/Amex/Diners Transfers: Yes – 30 minutes boat ride from Nuku'alofa Wharf by admin. & 0

... Restaurant and Bar, Swimming Pool, Sundeck, Boutique and Library.

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Excerpt: ... borders a fishing village where guests are welcomed to ...

Read full post...

#### **GUEST HOUSES & BUDGET ACCOMMODATION**



Dec 18th, 2007 Alibaba's Guest House Located within a walking distance to the beach and only minutes to town. A friendly, comfortable, peaceful and relaxing atmosphere, Ideally located and reasonably priced...more >> Blue Banana Beach House







#### **OUR WHALES**

#### SEARCH RESULTS

#### FIRST CONTESTANT FOR THE MISS HEILALA PAGEANT 2009

Jul 7th, 2009

## community

This great search was powered by Search Unleashed.

Your search caused a kitten to cry. Help to prevent this by getting the site owner to support this software.

... year old Jean Marie lists her interests as listening to music, dancing, reading, participating in community service, and learning about her Tongan heritage and culture.

The Heilala 2009 Festival Committee has also received interests from Australia, New Zealand and USA. They are expecting a total of around 10 contestants for this year's pageant.

The Orientation program for the Miss Heilala 2009 Pageant will commence on Monday, 20 July, when the registration closed on July ...

by point | 20

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#### Explore the Islands

Tongatapu Vava'u Ha'apai 'Eua

Nius

This great search was powered by Search Unleashed.

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... spot for buffet dinner and floorshow. Nothing is spared in providing a variety of traditional rooms garnished with garden vegetables and every variety of tropical fruits available at the time. You will be entertained in the warm, flame-lit night in dancing and songs inside 'Hina Cave'.

Buffet Dinner, floorshow and live band every Wednesday and Friday night at 7:00pm. Lunch every Sunday at 2:00pm - bring your families and friends.

\* Pick-up from the Dateline Hotel (at an extra ...

by admin | 20

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Excerpt: ... of traditional foods garnished with garden vegetables ...

Read full post...

#### ROYAL TONGA INTERNATIONAL HOTEL

Mar 4th, 2008Royal Tonga International Hotel was officially opened on October 9th, 2007. It is easily accessible and only 17 kilometers from the city centre and a 2minute drive from the Fua`amotu International Airport and local terminal. Royal Tonga International Hotel offers 78 elegant spacious guest rooms, a Presidential Suite and a Luxurious Suite. All rooms have been designed to make your stay a truly memorable one with its modern amenities and peaceful location.



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#### Explore the Islands

Tongatapu Vava'u Ha'apai 'Eua Niua

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## food



Religion closely follows the family in importance, and almost all Tongans are churchgoers. This staunchly Christian nation honours Sundays across every island group—the Sabbath is declared forever sacred in the Tongan Constitution. Almost everything (except bakeries, a few restaurants, and resorts) is closed. No sporting events take place, it is unlawful to work or trade, and most tours do not operate. Contracts signed on a Sunday are void. It is inadvisable to create any disturbance, operate noisy equipment, or be loud on Sundays.

Traveler Tips

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#### 🗎 HEADLINES 🦠

Air Pacifics' new service between Tonga and Honolulu Miss Tonga compete for Miss South Pacific title Tonga Celebrates the Coronation of HM King George Tupou V Kingdom Promoted to American Market Renewed web site goes live Miss South Pacific 2007

#### CURRENT WEATHER FORECAST

Temperature: Forecast: Humidity: %

Mind:

#### POLLS

What do you enjoy most in Tonga?

Tonga Way of Life (39%, 389 Votes)

Beaches & Water Sports (25%, 242 Votes)

Tonga History & Culture (18%, 173 Votes)

Festivals & Events (10%, 103 Votes)

Adventure (8%, 78 Votes)

Total Voters: 985

Poils Archive



Eua island Sitesearch Eua Island What New Getting to Eua Trekking/Hiking/4WD Whale Watching Accommodation Horse Trekking Eua Rainforest **Eua Island Beaches Tongan Culture** History of Eua legends of 'Eua Eua Island Crafts 'Eua Ecotourism Scuba Diving **Rock Climbing** Map of Eua island Eua Pictures & Video General Information Guide To Tongatapu Travel Resources

## 'Eua Island, Naturally Beautiful

'Eua Island is located only 17.5km eastsoutheast from Tonga's main island, Tongatapu. It is noted for it's unique physical characteristics. From the low lying beaches on the western side to the dramatic cliffs of the east coast with 'Eua's National Park boasting lush tropical rain forest, which is the largest in the Kingdom of Tonga.

'Eua Island is the oldest and the highest in the Tongan island group, it is geographically not related to the rest of Tonga, it is 30 million years older.



'Eua is the least developed island in Tonga. If you are looking for bars /



nightclubs, restaurants and a wine list that speaks for it's self, you have come to the wrong place, **BUT** if your looking for nature at its best, **this is** it, 'Eua Island is naturally beautiful.

The people's culture and traditions are very much still intact.

On most nights locals can be found drinking Kava Tonga in community halls and anyone is welcome to join. The sound of tapa cloth being made is present in nearly all villages along with local woman weaving their valuable mats, baskets and ta'avala (mats that you wear). The women are more than happy to share with you their craft and even show you the basics.



The best trekking in the south pacific can be found in 'Eua. The treks are through rainforest where trees such as the Banyan believed to be over 800 years old grow, pine plantations, along ridges and scaling cliffs to caves along the coast, through grassy plains that wild horses call their home and rocks that scatter the land forming what is known as the "rock gardens", to the natural limestone archway and golden deserted beaches.

Come to 'Eua and enjoy some of the best camping, horse riding, rock climbing, caving, scuba diving and Whale watching that can be done from land or from small local boats, making this Island unique to the Pacific.



Home Eua island Sitesearch

Eua Island What New Getting to Eua

Trekking/Hiking/4WD

Whale Watching

Accommodation

Horse Trekking

**'Eua Rainforest** 

Eua Island Beaches

Tongan Culture

History of 'Eua

legends of 'Eua

Eua Island Crafts

'Eua Ecotourism

Scuba Diving

**Rock Climbing** 

Map of 'Eua island

Eua Pictures & Video

General Information

Guide To Tongatapu

## 'Eua Handicrafts

Eua handicrafts are known for there quality and durability. From the Kava bowl through to fine, and elaborate tapa cloths 'Eua island Tonga has a hugh variety of different crafts to offer.

Wood carvings were at one time an important part of Tongan culture not so much now days but they are still being made here on 'Eua island.



Tonga Gods Ha'atua handicraft shop



Eua island Sitesearch Eua Island What New Getting to Eua Trekking/Hiking/4WD Whale Watching Accommodation Horse Trekking Eua Rainforest **Eua Island Beaches Tongan Culture** History of Eua legends of 'Eua Eua Island Crafts 'Eua Ecotourism Scuba Diving **Rock Climbing** Map of Eua island Eua Pictures & Video General Information Guide To Tongatapu Travel Resources

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'Eua Island What New
Getting to 'Eua

Trekking/Hiking/4WD

Whale Watching

Accommodation

Horse Trekking

Eua Rainforest

Eua Island Beaches

Tongan Culture

History of 'Eua

legends of 'Eua

Eua Island Crafts

'Eua Ecotourism

Scuba Diving

**Rock Climbing** 

Map of 'Eua island

Eua Pictures & Video

General Information

Guide To Tongatapu

## 'Eua Handicrafts

Eua handicrafts are known for there quality and durability. From the Kava bowl through to fine, and elaborate tapa cloths 'Eua island Tonga has a hugh variety of different crafts to offer.

Wood carvings were at one time an important part of Tongan culture not so much now days but they are still being made here on 'Eua island.



Tonga Gods Ha'atua handicraft shop



Home Eua island Sitesearch Eua Island What New Getting to Eua Trekking/Hiking/4WD Whale Watching Accommodation Horse Trekking Eua Rainforest Eua Island Beaches **Tongan Culture** History of 'Eua legends of Eua Eua Island Crafts 'Eua Ecotourism Scuba Diving **Rock Climbing** Map of 'Eua island

Eua Pictures & Video

General Information Guide To Tongatapu

Town Davenue

## The stories and legends of Eua

'Eua Island is the oldest island in the Tonga it is 40 million years older and has some great myths, legends and stories. Below are just a few for your enjoyment.



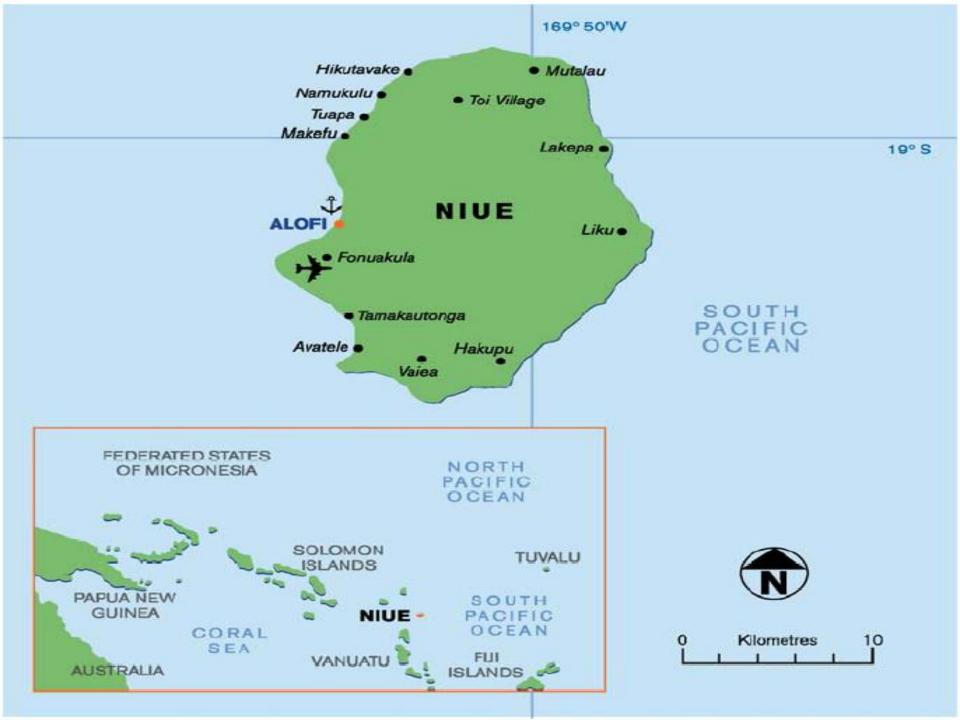
#### Click on the links below for more 'Eua stories

How King Taufa'ahau Defeated Laufilitonga, The Tu'i Tonga And Became
The Reigning King Of Tonga, HAU PEA KUI (Blinded by Victory)

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# **SUMMARY**

- Current linkages are not strong but have potential to be developed
- Constrained by current marketing focus and content
- Constrained by local factors and coordination between sectors (supply <-> demand)
- Answers lie in both global and local initiatives















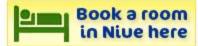


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#### Fakaalofa lahi atu! Welcome!

Swim with whales and dolphins. Experience it now, watch the video! (638kb Flash). \*\* Video\*

Walk amongst flocks of butterflies in virgin rainforest.

Dive within dramatic underwater cathedrals in water

Cycle beneath avenues of perfumed frangipani.

Discover tiny swimming coves that might well be all yours for the whole day.

Explore the most breathtaking caves in the South Pacific. Gaze upon breaching whales from your breakfast table. Snorkel over bright corals in warm tropical water acclaimed as being amongst the clearest in the world.

Niue offers you the chance to experience your dreams.

Home | About Niue | Getting to Niue | Latest News | Contact Us | Useful Links | Trade Section

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#### Information for participants

The Niue Government has commissioned a survey to learn about who is coming to Niue, why, and what they spend. This research is being conducted by the New Zealand Tourism Research Institute at Auckland University of Technology, New Zealand. This survey will offer valuable insights on the contributions tourists can make in sustainably enhancing the links between the tourism and agriculture sectors in Niue.

In this survey, we would like to know about your last visit to Niue. Upon completing the survey you will be given the option to enter a draw to **WIN \$100 NZD**. We would ask you to complete the survey within two weeks from the date of your last trip. As a recent visitor, we'd appreciate you taking a few minutes to fill in this survey. This information gathered will help plan the development of tourism opportunities, as well as understand the linkages between tourism and agriculture in Niue.

The survey is voluntary and completely anonymous. It will take approximately 20 minutes to complete. To participate simply click on the Take the survey button below.

The survey will be ongoing but please complete it within a few weeks of returning home from your holiday.

By completing this survey you are giving consent to participate in this research.

Take the survey

The results of this research will be used in academic publications and presentations in the future. Thank you for your participation.

#### For further information about this research contact:

Project Coordinator: Carolyn Nodder: email <u>carolyn.nodder@aut.ac.nz</u>, phone 09 921 9999 ext 8892 Research Supervisor: Simon Milne: <u>simon.milne@aut.ac.nz</u>, phone 09 921 9245

#### What do I do if I have concerns about this research?

Any concerns regarding the nature of this project should be notified in the first instance to the Research Supervisor, Simon Milne: simon, milne@aut.ac.nz, phone 09 921 9245.

Concerns regarding the conduct of the research should be notified to the Executive Secretary, AUTEC, Madeline Banda, madeline.banda@aut.ac.nz 09 921 9999 ext 8044.

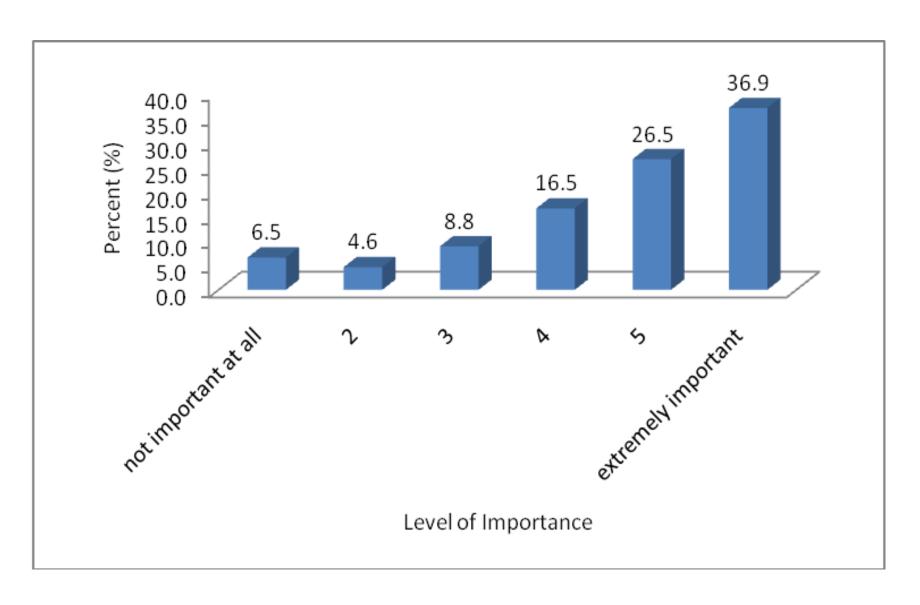
#### Local contact in Niue: Frank Sioneholo

Acting Head, Invest Niue/EPDS, Premiers Department, Government of Niue, P.O.Box 95, Alofi, Niue, Ph. (683) 4148 Fax: (683) 4232, 4010.

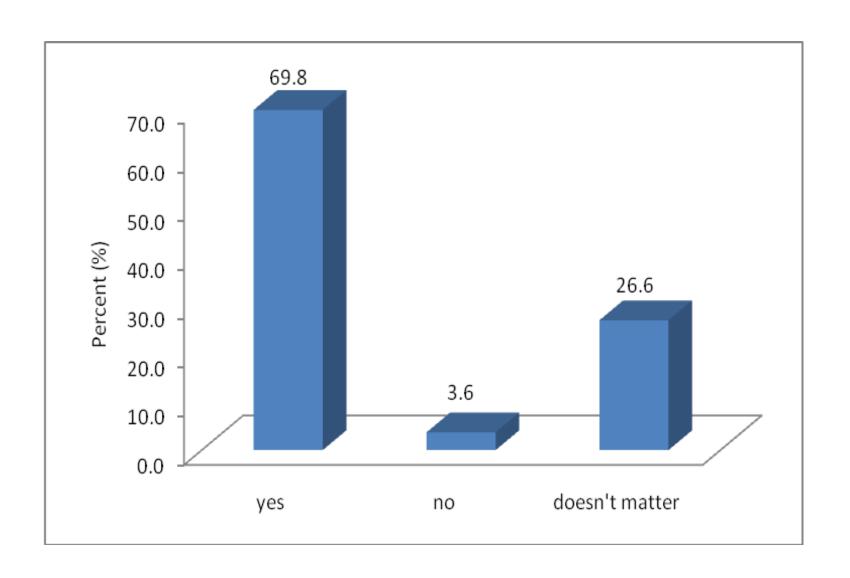
Approved by the Auckland University of Technology Ethics Committee on 31/03/08, AUTEC Reference number 07/224

Sources of Information	Mean
Internet	4.6
Word of mouth	3.8
Prior personal knowledge	3.7
Travel books/guides	3.5
Travel agent	2.6
Television	2.1
Auckland's Pasifika Festival	1.7

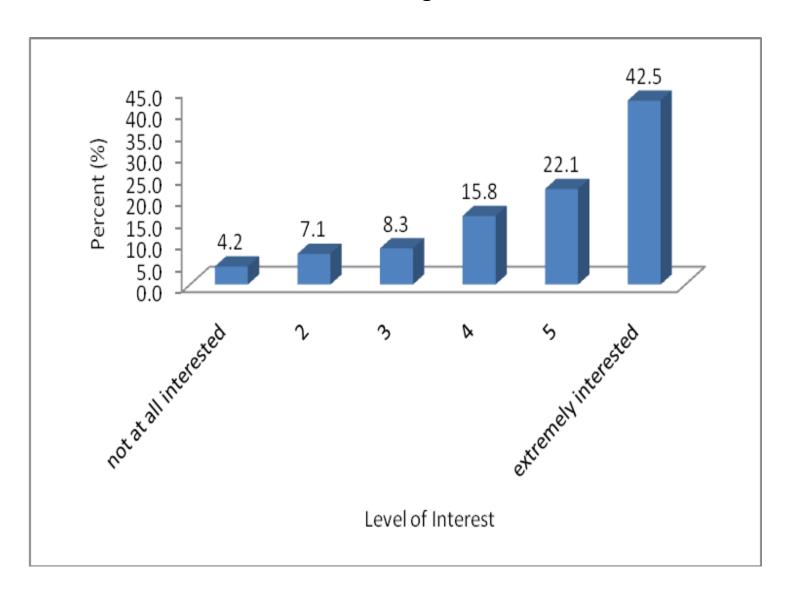
## Importance of Internet for travel planning



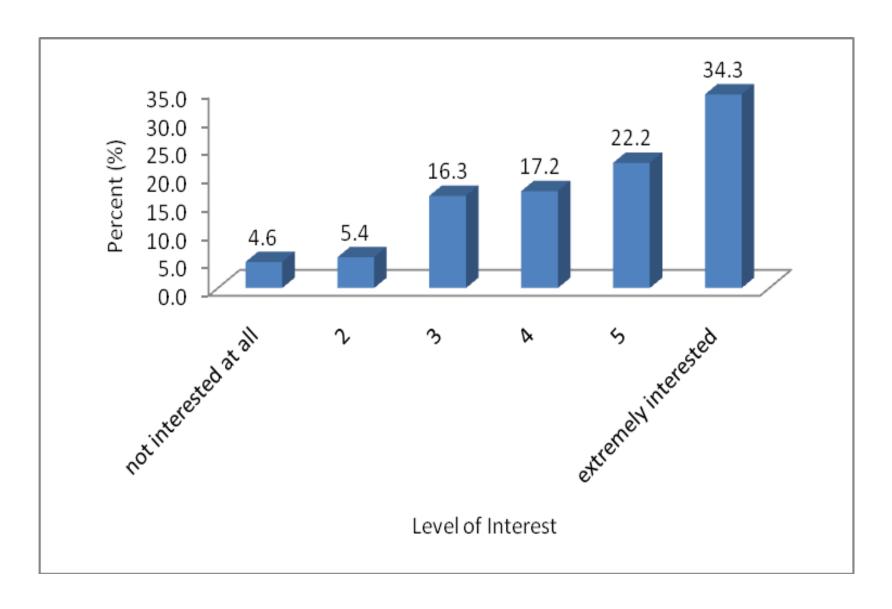
# More local food?

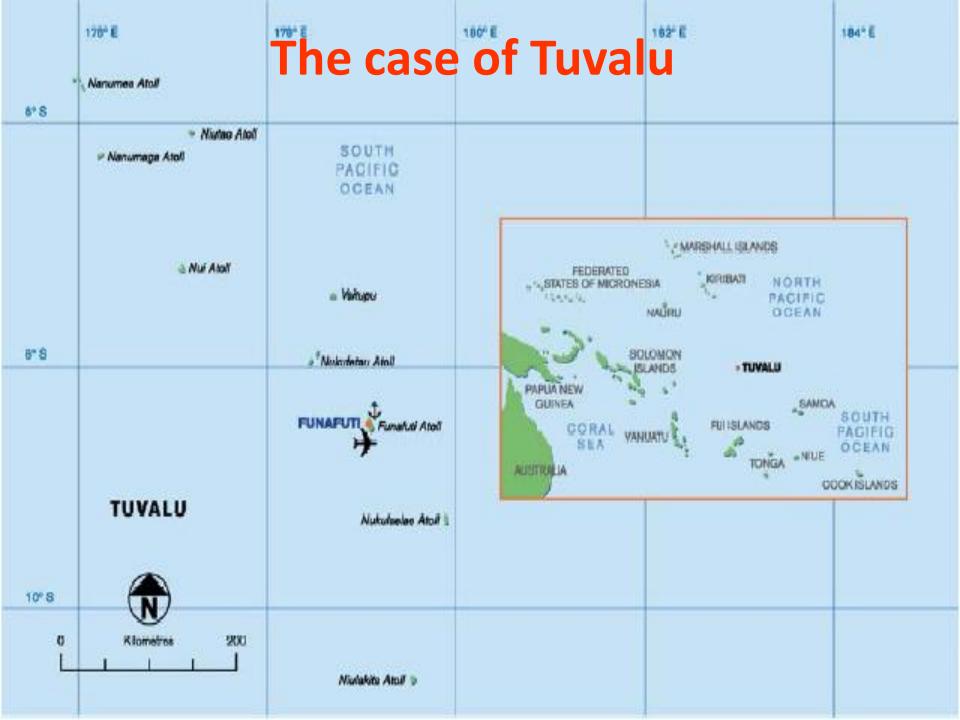


## **Interest in Village Feast?**



## Interest in seeing HCs produced?



















## Build the Future with

We are in now

10000 Tuvaluans

about TUVALU

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NANUMEA 0 NIUTAO 00 NANUMAGA 00 NUL 110 VAITUPU 00 NUKUFETAU 00 FUNAFUTI 00

NILIDADI ADI AD

The international community must realize that global warming is not an irrelevant issue that we may face sometime in the future, but a threat of tremendous immediacy that affects us all.

Who can portray this message better than the people of Tuvalu, whose lives are under threat from rising sea levels?

By capturing the vibrant character of the Tuvaluan people and taking their voice to the world stage, we aim to give new life to the fight against global warming. By 2015, we will take photographs and interviews of all 10,000 Tuvaluans, the result of which will be published in a photo essay, and taken to exhibitions around the world.

We can not let this beautiful country with its vibrant people and rich cultural heritage disappear beneath the waves!

The future of Tuvalu is your and our future.

NEWS

26/Sep/2010

The project data of NIUTAO became possible



We are doing what we can by planning trees, overhauling the farmland, etc. If this island become uninhabitable due to the sea level rise, I would like to move somewhere safe.

Tumau 30 years old

















Convention on Biological Diversity











You are here: Home

#### Home

- Background
- First Workshop of the Series: the Arctic Region
- Second Workshop of the Series:

  > Islands, Central and South Pacific Region
- Links

News

#### 08/07/08

Second Workshop of the Series: Islands, Central and South Pacific Region

The second workshop of the series to support the web-based technology capacities of indigenous tourism operators in the Pacific region will take place in Samoa on the 3rd through the 5th of November 2008 in Samoa.

[More]

#### Home



## Workshop Series on Indigenous Communities, Tourism and Biodiversity: New Information and Webbased Technologies

The Secretariat of the Convention on Biological Diversity is currently organizing a series of workshops on new information and web-based technologies within indigenous communities. The workshops are intended to support the sustainable use and management of biodiversity in tourism through bolstering the web-based capacities of indigenous tourism operators.

The workshop series aims to support the management of biodiversity-friendly tourism activities, the web-based capacity of indigenous tourism operators, and the marketing of the culturally and biologically sustainable aspects of indigenous tourism products. The workshops are also intended to be fora for networking and exchange of information on specific challenges facing indigenous tourism operators.

The workshops are being held in five bio-geographical regions of the globe (the Arctic, islands, dry lands and deserts, forest-basins and mountains), areas whose beauty, isolation, significant biodiversity and indigenous communities attract large numbers of eco and cultural tourists.

More information can be found at the Convention on Biological Diversity website.

Workshop II: Islands, Pacific Region 3-5 November 2008, Samoa

Samoa has been chosen to host the workshop for indigenous island communities in the Pacific region. Samoa is centrally located, reasonably accessible and has the infrastructure necessary to support an international meeting. SPREP headquarters are located in Apia, Samoa and the organization will be well placed to host the event and provide local knowledge useful in making the workshop a success.

**Indigenous Tourism and Biodiversity Website Award** 



## Indigenous Tourism and Biodiversity Website Award

Planeta.com and the United Nations Secretariat of the Convention on Biological Diversity (SCBD) are collaborating to showcase best practices in webbased technologies helping indigenous people manage tourism in a biodiversity-friendly way.

Indigenous tourism websites that promote sustainable practices and educate visitors on cultural protocols and biodiversity conservation are eligible to win Planeta.com's Indigenous Tourism and Biodiversity Website (ITBW) Award. Nominees include indigenous owned and operated tourism businesses around the world.

The Indigenous Tourism and Biodiversity Website Award has been designed in partnership with the SCBD to motivate indigenous tourism operators and associations to improve their online communication and to highlight the best practices of indigenous and local communities (ILCs).

The winner of the first ITBW Award will be announced at a significant international tourism event to be determined. Nominations will be accepted until November 30, 2008. Voting takes place in January 2009.

This award is part of a larger initiative by the SCBD, aimed at building capacity for ILCs with the view to support and strengthen sustainable tourism initiatives through the use of new information and web-based technologies. It is a complement to the Indigenous Communities, Tourism and Biodiversity Workshop Series: New Information and Web-based Technologies that started in Quebec, Canada in 2007, with a focus on the Arctic Region, and will continue in the Pacific in November 2008, Latin America in 2009 and Africa in 2010.

Throughout the workshops, indigenous and local communities from each region are developing their own web based tools and methods with a view to improving their websites and their capacity to reflect traditional ways in conserving indigenous land, and to allow potential visitors and clients to learn about indigenous practices and cultures.



TO FIND OUT MORE ABOUT THE AWARD, ELIGIBILITY, AND HOW TO APPLY, PLEASE VISIT: www.planeta.wikispaces.com/itbw



# Summary

- ICT and CI is not a 'silver bullet'
- Needs to be developed and managed to meet different contexts
- Needs to be viewed in an incremental fashion
- Doesn't replace personal contact, solve conflicts and change attitudes – but can help
- Ignoring ICT as an option only leads to a greater digital divide
- tourism can help to close that divide providing a 'hook'